

Phone: 434 975 8000
Fax: 434 975 4131
www.microaire.com

Date: June 9, 2026

SUBJECT: Official Statement of Authorized Distributorship in Japan

To Whom It May Concern,

We would like to extend our deepest gratitude for your continued trust and support in MicroAire Surgical Instruments. We are deeply committed to providing the medical community with surgical systems of the highest quality, safety, and reliability.

This letter serves to officially confirm that **Sousaku Medical** is the sole authorized and exclusive distributor for MicroAire Surgical Instruments in Japan.

It has recently come to our attention that unauthorized parallel imports of our systems are entering the Japanese market from other regions. We want to ensure our valued clients are fully informed about how these unofficial channels impact their equipment and practice.

Because medical devices require rigorous adherence to specific handling, shipping, and storage protocols, MicroAire can only stand behind products distributed through our tightly controlled network. Therefore, please be advised of our global policy regarding systems procured through unofficial channels or third-party resellers:

- **Manufacturer Warranty:** MicroAire cannot honor the official manufacturer's warranty for any products purchased outside of our authorized Japanese distribution network.
- **Performance and Safety Guarantee:** We are unable to guarantee the performance, calibration, traceability, or safety of devices that have been handled or transported by unauthorized third parties.
- **Service and Support:** Official technical support, authorized maintenance, and genuine replacement parts will only be provided for systems procured directly through Sousaku Medical.

We highly value patient safety, clinical efficacy, and the integrity of our products. To protect your investment and your patients, we strongly encourage all clients to purchase exclusively through Sousaku Medical. This ensures you receive genuine MicroAire systems backed by our full manufacturer guarantee and comprehensive local support.

Thank you for your understanding and your dedication to upholding the highest standards of medical care. Should you have any questions, Sousaku Medical remains at your full disposal.

Sincerely,



Ang Tzi Tzer
International Sales Director - Asia
MicroAire Surgical Instruments